

The IMPACT (Immediate Mobilization of Police Assisted Crisis Teams) Program was designed in partnership with Pine Hill Police Department in 2019 to embed IMPACT Specialists in the department to work side by side with officers 40 hours a week. The model allows officers to refer individuals in real time to the specialist assigned to their department for direct, immediate services to community members. This includes shelter placement at the IMPACT Unit, accessible by law enforcement only, mental health services through linkage with VOADV IMPACT Clinicians, and tele-evaluation for mental health crises, to name a few. After hours services are offered through the VOADV IMPACT Unit and through the Give Hope Data System, utilized by all participating departments. We previously had partnerships with 26 police departments but now partner with 19 after state budget cuts.

The IMPACT program operates as a comprehensive response model to ensure that officers are able to make a warm hand off to VOADV staff when serving vulnerable populations within their community. Through this program, VOADV has redefined community policing in partnership with law enforcement.

### **Navigational Resource Centers**

Resource hubs where VOADV professionals work to address the social services needs of vulnerable individuals throughout our footprints

### **Barricaded Persons Response**

Contracted mental health provider for barricaded persons response in Camden County

### **Human Trafficking**

Direct services for survivors of human trafficking identified by law enforcement partners and guided outreach efforts

### **Mobile Units**

Vehicles that can be dispatched, as needed, to communities throughout the VOADV footprint

### **Safe Return Legal Navigator**

Legal professionals provide appropriate resources and simplify complex legal processes for clients navigating the state's court system.

### **Veterans' Services**

Services tailored to address the specific needs of our veteran clients who face unique challenges



### **IMPACT Arrive**

Enhanced social service delivery through an additional triage component to participating police departments

### **IMPACT Clinicians**

Professionals meeting individuals where they are in the community to ensure prompt service delivery in a comfortable setting

### **Reentry Services**

Services for individuals who have been criminal justice involved and need specialized support when reentering society

### **Tele-Evaluation**

Virtual evaluation delivered during a mental health crisis