

GUIDE TO SERVICES



Volunteers
of America®

DELAWARE VALLEY

voadv.org

Services:

- Homeless Services
- Affordable Housing
- Supportive Housing
- Reentry Services
- Specialized Services
- Community Services



**Volunteers of America
Delaware Valley**

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voadv.org

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“

*We provide direct,
immediate services
to all those who seek
our assistance.*

”

Daniel L. Lombardo, President and CEO

We Give Hope to Thousands of People Each Year Throughout the Delaware Valley

Volunteers of America Delaware Valley (VOADV) is a non-profit social service agency that has been providing essential services to vulnerable individuals and communities since 1896. Headquartered in the City of Camden, New Jersey, VOADV is characterized by our diverse programs and specialized assistance. Our team of more than 400 qualified, mission-driven professionals work tirelessly on behalf of their clients to provide a wide variety of direct, immediate services with compassion, professionalism and care.

Each year, VOADV serves more than 13,000 individuals throughout the central and southern New Jersey and Philadelphia region and operates more than 40 high quality, outcome-driven programs. Each of our programs are designed to assist our communities' most vulnerable populations – individuals or families experiencing homelessness and/or in need of affordable housing, veterans, individuals returning to society from the criminal justice system, victims of human trafficking, individuals in need of assistance with addiction, traumatic brain injury and/or intellectual disabilities and more.

Today, Volunteers of America is one of the largest and most comprehensive human service agencies in the United States. With affiliates across forty-six (46) states, Volunteers of America collectively serves more than one million people each year across the nation.

HOMELESS SERVICES

We understand housing is more than just shelter-
housing is central to establishing the stability one
needs to survive and thrive.



Agape House

Emergency housing for adults and families

Location: 122-128 E. Main Street
Somerville, NJ 08876

A 53-bed program providing emergency housing and case management services to single adults and families experiencing homelessness.

Phone: 908-707-9753

Eligibility: Single adults and families who are experiencing homelessness.

Aletha R. Wright “Vision of Hope” Center

Emergency housing for single men

Location: 271 Atlantic Avenue
Camden, NJ 08104

A 69-bed program providing emergency housing to single, adult men experiencing homelessness.

Phone: 856-966-0909

Eligibility: Single adult males who are experiencing homelessness.

Amani House

Transitional housing for single men

Location: 518-520 Martin Luther King Boulevard
Trenton, NJ 08618

A 25-bed transitional housing program for single, adult men experiencing homelessness that provides supportive services to promote growth for independent living.

Phone: 609-393-3168

Eligibility: Single adult males who are experiencing homelessness.

HOMELESS SERVICES

Anna M. Sample Complex

Emergency housing for women and families

Location: 408-416 Line Street
Camden, NJ 08103

A 93-bed program providing emergency housing to single women and families experiencing homelessness.

Phone: 856-963-0430

Eligibility: Single women and families who are experiencing homelessness.

Eleanor Corbett House

Emergency housing for women and families

Location: 355 Union Street
Glassboro, NJ 08028

A 54-bed program providing emergency housing and case management services to single women and families experiencing homelessness.

Phone: 856-881-5550

Eligibility: Single women and families who are experiencing homelessness.

Home For The Brave

Transitional housing for veterans

Location: 271 Atlantic Avenue
Camden, NJ 08104

A 30-bed low demand, transitional housing program for single male veterans experiencing homelessness.

Phone: 856-966-0909

Eligibility: Veterans experiencing homelessness who are eligible for VA medical benefits, and are hard-to-reach and hard-to-engage due to severe mental illness and/or substance use disorders.



Regan Center

Emergency housing and medical respite for men

A 23-bed facility comprised of 15 emergency shelter and 8 medical respite beds for men experiencing homelessness.

Location: 508 A Lakeland Road
Blackwood, NJ 08012

Phone: 856-549-0590

Eligibility: Single adult males who are experiencing homelessness with a short-term medical need.

HOMELESS SERVICES

Navigator Program

Outreach and service linkage

An outreach and rapid response program to assist individuals experiencing homelessness with housing, identification, transportation, treatment placement and more.

Locations:

Atlantic County
26 S. Pennsylvania Avenue
Atlantic City, NJ 08024

Camden County
1812 Federal Street
Camden, NJ 08105

Tri-County
60 E. Commerce Street
Bridgeton, NJ 08302

Mercer County
226 W. State Street
Trenton, NJ 08608

Hainesport (Burlington County)
Located in the Legacy Building
1289 NJ-38 #105
Hainesport, NJ 08036

Phone: Atlantic County: 609-541-2806
Burlington County: 609-667-7477
Camden County: 856-671-6101
Mercer County: 609-337-7097
Tri-County: 856-716-2212

Eligibility: Persons experiencing homelessness, unstably housed or in crisis from Atlantic, Burlington, Cape May, Camden, Cumberland, Gloucester, Salem and Mercer counties.

Operation Helping Hand

Community assistance events

We partner with the Camden County Prosecutor's Office on Operation Helping Hand - a series of assistance events that offer Camden County residents struggling with substance use disorder linkage to critical social services.



Navigator Program (continued)

IMPACT (Immediate Mobilization of Police Assisted Crisis Teams)

Outreach, rapid response and navigation to critical services

As part of our Navigator program, IMPACT offers the same immediate, direct approach to service delivery while meeting individuals where they are. IMPACT Specialists work side-by-side with law enforcement partners in satellite offices embedded within police departments - delivering critical social services, and at times, diverting from criminal justice system involvement. VOADV currently operates 24 law enforcement embedded satellite offices.

Mobile IMPACT Units

Vehicles that can provide immediate, direct services

The Mobile IMPACT Units can be dispatched, as needed, throughout our footprint in Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, Mercer and Salem counties to deliver immediate, direct social services to individuals in need in coordination with local law enforcement partners.

IMPACT ARRIVE Together Initiative

An expansion of the IMPACT Program to provide mental health triage

An extension of the IMPACT Program, IMPACT ARRIVE Together enhances social service delivery through an added triage component to participating police departments. During a call for service, IMPACT Specialists will be dispatched with police partners to provide immediate triage on-site. The response team will be able to leverage existing relationships for immediate mental health services.

PERMANENT HOUSING

We are a leading provider of quality, affordable housing.



Brittin Village

Affordable housing for families and veterans

Location: 3911 Federal Street
Pennsauken, NJ 08110

A 66-unit affordable housing community for income-qualified families, with units specifically designated for veterans.

Phone: 856-333-1177

Eligibility: Income-qualified families and qualified veterans.

Centerton Village

Affordable workforce housing

Location: 101 Centerton Road
Mt. Laurel, NJ 08054

A 103-unit affordable housing community for income-qualified families, with units specifically designated for veterans.

Phone: 856-446-3400

Eligibility: Income-qualified families and qualified veterans.

Homestead at Harmony

Affordable housing for seniors

Location: 400 Harmony Road
Gibbstown, NJ 08027

Affordable senior housing with a Social Services Coordinator to enhance community living.

Phone: 856-224-8613

Eligibility: Income-qualified seniors ages 62 and over.

PERMANENT HOUSING

Lofts at 2601

Housing with supportive services

Location: 2601 N. Broad Street
Philadelphia, PA 19132

A permanent housing program that provides supportive services to individuals who are experiencing homelessness and are income-qualified.

Phone: 267-479-0131

Eligibility: Individuals who are experiencing homelessness with a qualifying disability.

Lindenwold Towers

Affordable housing for seniors

Location: 611 S. Emerson Avenue
Lindenwold, NJ 08021

Affordable senior housing with a Social Services Coordinator to enhance community living.

Phone: 856-783-1112

Eligibility: Income-qualified seniors ages 62 and over.

Waterfront Village

Affordable housing for seniors and veterans

Location: 100 Maud Booth Court
Bordentown, NJ 08505

A 70-unit affordable housing community for income-qualified seniors, with units specifically designated for veterans.

Phone: 609-400-4253

Eligibility: Income-qualified seniors ages 55 and over and qualified veterans.

SUPPORTIVE HOUSING

We operate specialized housing programs, offering an array of supportive services to address each person's individual needs.

SUPPORTIVE HOUSING

Camden County Supportive Housing

Permanent housing assistance Location: Scattered sites

A shared housing program that offers supportive services. Phone: 856-854-4660

Eligibility: Adults with proof of chronic homelessness as defined by HUD and a qualifying disability.

Chance II Supportive Housing

Housing with supportive services Location: 35 Somerset Street
Somerville, NJ 08876

A subsidized housing program that offers supportive services. Phone: 908-526-7202

Eligibility: Income-qualified individuals currently or formerly experiencing homelessness with a qualifying disability.

Christine's Corner

Housing with supportive services Location: 650-652 State Street
Camden, NJ 08102

A subsidized housing program that offers supportive services. Phone: 856-854-4660

Eligibility: Income-qualified individuals with proof of chronic homelessness as defined by HUD and a qualifying disability.



Hanover Street

Housing with supportive services

Location: 210 E. Hanover Street
Trenton, NJ 08608

A permanent housing program that provides supportive services to individuals who are experiencing homelessness and are income-qualified.

Phone: 856-854-4660

Eligibility: Individuals who were experiencing homelessness and are income-qualified.

Housing First

Subsidized housing assistance

Location: Scattered sites (Camden County)

A subsidized housing program that offers supportive services.

Phone: 856-854-4660

Eligibility: Adults with proof of chronic homelessness as defined by HUD and a qualifying disability.

Leaven House, Casa Rainbow & Helen Smith Communities

Single room occupancy

Location: 638-648 State Street
Camden, NJ 08102

An affordable housing program for individuals who are experiencing homelessness and are income-qualified.

Phone: 856-225-1491

Eligibility: Individuals who are currently or formerly experiencing homelessness and are income-qualified.

SUPPORTIVE HOUSING

Moving Forward Southern NJ

Permanent housing assistance Location: Scattered sites (Cape May/Cumberland/
Gloucester counties)

A subsidized housing program that offers supportive services. Phone: 856-854-4660

Eligibility: Adults with proof of chronic homelessness as defined by HUD and a qualifying disability, who are residing in Cape May, Cumberland, or Gloucester counties.

Moving Forward Camden & Gloucester Counties

Permanent housing assistance Location: Scattered sites

A subsidized housing program that offers supportive services. Phone: 856-854-4660

Eligibility: Adults with proof of chronic homelessness as defined by HUD and a qualifying disability who are residing in Camden or Gloucester County.

REENTRY SERVICES

For more than 40 years, we have operated residential and community release programs for justice involved individuals.

REENTRY SERVICES

Addiction Treatment Program

Outpatient substance abuse treatment

Location: 510 Liberty Street
Camden, NJ 08104

An appointment based care program for substance abuse treatment that provides assessment and case management services to adult men and women.

Phone: 856-583-2220

Eligibility: Adult men and women with a history of substance use disorder.

Addiction Treatment Program (Residential)

Residential substance abuse treatment

Location: 510 Liberty Street
Camden, NJ 08104

A 72-bed residential program for adult males on parole supervision that provides substance abuse treatment and intensive reentry case management services.

Phone: 856-583-2220

Eligibility: Adult males on New Jersey State Parole supervision with a history of substance use disorder.

Community Resource Center

Services for adults on parole

Location: 101 S. 17th Street
Camden, NJ 08103

A center for adults on parole that provides referrals for substance abuse treatment and mental health treatment, as well as employment services and transitional housing.

Phone: 856-963-7972

Eligibility: Adult men and women on New Jersey State Parole supervision.



Family Violence Prevention Program

Batterer Intervention Program

A comprehensive treatment program for those individuals who engage in domestic violence that provides evidence-based treatment and intervention, counseling and accountability support services.

Locations: Burlington County
200 Campbell Drive, Suite 103
Willingboro, NJ 08046

Camden County
101 S. 17th Street
Camden, NJ 08103

Phone: Burlington County: 609-699-1623
Camden County: 856-665-2065

Eligibility: Adults with a pattern of domestic violence against an intimate partner.

Fletcher House

Residential community release for men

An 52-bed residential community release program for men that provides case management and discharge planning, job readiness training, cognitive skills training and more.

Location: 517 Penn Street
Camden, NJ 08102

Phone: 856-964-5100

Eligibility: Adult men on inmate full-minimum status within 24 months of parole eligibility.

REENTRY SERVICES

Garrett House

Residential community release for women Location: 509 Cooper Street
Camden, NJ 08102

A 42-bed residential community release program for women that provides work-release, case management, job readiness training cognitive skills training, substance abuse treatment and more.

Phone: 856-964-6966
Eligibility: Adult women on inmate full-minimum status within 24 months of parole eligibility.

Hope Hall

Residential community release for men Location: 676 Fairview Street
Camden, NJ 08104

A 129-bed residential community release program for men that provides case management and discharge planning, job readiness training, cognitive skills training and more.

Phone: 856-963-6166
Eligibility: Adult men on inmate full-minimum status within 24 months of parole eligibility.

New Jersey Reentry Council

Resources for reentry stakeholders

Funded by Pew Charitable Trusts, the New Jersey Reentry Council brings together reentry stakeholders across disciplines to share best practices, resources and overcome barriers. With the unique expertise offered by each member, the New Jersey Reentry Council is a resource for stakeholders to ensure those we serve are afforded every opportunity for short and long term stabilization pre and post release.



PROMISE *(Program for Returning Offenders with Mental Illness Safely and Effectively)*

Residential mental health treatment for men

Location: 510 Liberty Street
Camden, NJ 08104

Residential mental health and substance abuse treatment for adult men on parole supervision that offers transitional and supportive housing upon program completion for those at risk of homelessness.

Phone: 856-583-2220

Eligibility: Adult males on New Jersey State Parole Board supervision with a history of co-occurring mental health and substance use disorders.

PROMISE *(Program for Returning Offenders with Mental Illness Safely and Effectively)*

Residential mental health treatment for women

Location: 509 Cooper Street
Camden, NJ 08102

Residential mental health and substance abuse treatment for adult women on parole supervision that offers transitional and supportive housing upon completion for those at risk of homelessness.

Phone: 856-964-6966

Eligibility: Adult females on New Jersey State Parole Board supervision with a history of co-occurring mental health and substance use disorders.

REENTRY SERVICES

Safe Return

Service linkage for individuals returning to society from incarceration

Safe Return provides reentry assistance and a broad range of essential services for individuals returning to society from incarceration and who are no longer under criminal justice supervision. Safe Return ensures that individuals returning to society from incarceration are given the tools and care they need in order to establish and lead self-fulfilling, independent lives after reintegrating back into society.

Locations:

Atlantic County

26 S. Pennsylvania Avenue, Atlantic City, NJ 08024

Mercer County

226 W. State Street, Trenton, NJ 08608

Camden County

1812 Federal Street, Camden, NJ 08105

Tri-County

60 E. Commerce Street, Bridgeton, NJ 08302

Phone:

Atlantic County: 609-541-2806

Mercer County: 609-337-7097

Camden County: 856-671-6101

Tri-County: 856-716-2212

Eligibility: Individuals who have been released from local and state criminal justice facilities and are returning to Atlantic, Burlington, Cape May, Camden, Cumberland, Gloucester, Salem and Mercer counties.

Warrant Recall/Expungement Events

Community assistance events

A series of events, rotating monthly between Cumberland, Gloucester and Salem Counties, designed to connect community members to services and housing, while also reducing barriers to access.

SPECIALIZED SERVICES

Our programs provide a structured and facilitative environment for individuals who are intellectually disabled, and individuals who have suffered traumatic brain injury.

SPECIALIZED SERVICES

Integrated Services Supporting Independence (ISSI)

Residential mental health treatment

Location: 2601 N. Broad Street
Philadelphia, PA 19132

A 14-bed residential program for individuals diagnosed with a mental illness that provides case management, treatment, rehabilitation and reintegration into the community.

Phone: 215-229-6434

Eligibility: Adult residents of Philadelphia diagnosed with an adult priority targeted mental illness who are sober for at least 9 months and can demonstrate a minimum proficiency in

Integrated Services Supporting Independence (ISSI) Phase II

Residential mental health treatment

Location: 2601 N. Broad Street
Philadelphia, PA 19132

A continuation of ISSI services, an 8-bed residential program for individuals diagnosed with a mental illness that are ready for a less structured living

Phone: 215-229-6434

Eligibility: A participant of ISSI who has demonstrated ability to be more independent.

Intellectual Disability Services

Housing with supportive services

Location: 2001 Welsh Road
Philadelphia, PA 19115

Housing for adults with intellectual disabilities that provides a variety of services, including behavioral support, assistance in developing life skills, social skills and more.

Phone: 215-633-1569

Eligibility: Individuals who have been diagnosed as intellectually disabled before the age of 22 and are unable to complete daily living skills or identify risk factors.



Neuro-Cognitive Disorder Program

Residential traumatic brain injury treatment

Location: Sacttered sites, Philadelphia

Phone: 856-854-4660

Housing for adults with a traumatic brain injury that provides case management, treatment and supportive services for transitioning back to the community.

Eligibility: Individuals who have been diagnosed with a traumatic brain injury.

Supported Independent Living

Housing with supportive services

Location: 5600 Rosehill Street
Philadelphia, PA 19120

Phone: 215-229-6434

A program that provides case management and supportive services for individuals diagnosed with a mental illness who are living independently in the community.

Eligibility: Individuals diagnosed with a mental illness who are able to live independently in the community with limited support.

COLLABORATIVE SERVICES

We increase our footprint and expand our impact through partnering with other area providers, including law enforcement, mental health and legal services, to give our clients the most comprehensive, direct assistance possible.

COLLABORATIVE SERVICES

Atlantic County Human Trafficking Program

Human trafficking outreach and victim services

Based on the premise of immediate, direct services paired with law enforcement guided outreach efforts, the human trafficking program is designed to address youth awareness, outreach and victim services.

Rural & Suburban Outreach & Engagement

Grant for outreach

Similar to Navigator, Rural & Suburban Outreach & Engagement provides immediate, direct services to unsheltered and/or at risk homeless individuals. Staff engage with individuals in the community who are homeless or at risk of becoming homeless and provide them with essential services such as: connection to emergency shelter, housing and case management. The grant serves Burlington, Cumberland, Gloucester and Salem counties.

GIVE.HOPE.

A donation to Volunteers of America Delaware Valley helps to Give. Hope. to the more than 13,000 local individuals we assist each year through our programs and services.

Give. Hope.

Each year, Volunteers of America Delaware Valley gives hope to more than 13,000 men, women, children and veterans. Your donation helps fuel 40 different programs throughout our communities. Your contribution helps those in need lead self-fulfilled, independent lives. Learn about the many ways you can **Give.Hope.** by supporting Volunteers of America Delaware Valley.

Give. Resources.

Volunteers of America Delaware Valley makes donating items to any of our programs easy and safe with our centralized donation site at 235 White Horse Pike, Collingswood New Jersey. From clothing, non-perishable items and personal hygiene products to books and toys, we accept most items needed in daily life. You can tell us when you drop-off your items which program you would like them sent to, or we will be happy to direct the items to the programs in most need.

Give. Support.

Adopt A Family

Through the help of our generous donors, we are able to bring the gift of holiday cheer to families throughout the Delaware Valley region. We have served nearly 9,000 families since launching in 2011, and we are always looking to grow to share the joy with more families.

Operation Backpack®

Operation Backpack® connects students in need with a new backpack filled with grade-specific school supplies. We count on the kindness and generosity of supporters to provide these students with the supplies they need to thrive in school and beyond.

Homewarming Kits

Hundreds of our clients are transitioned into permanent housing with the support of our programs each year. Our Homewarming Kits help these individuals, families, veterans and seniors get a head start on making their new house a home.

Vehicle Donation

Your vehicle donation helps make a real difference in the lives of those we serve. Pick-up is free and easy, and you will get a tax deduction if you are an itemizing tax payer. For more information or to donate, please call 833-300-5737.

Give. Time.

Across our programs and throughout our communities, we help you access volunteers opportunities that are the right fit for you. You can volunteer regularly at one of our shelters, or sign-up to participate when we host service days or donation drives.

For more information on any of our giving programs, visit:
www.voadv.org/give



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