

# GUIDE TO SERVICES



Volunteers  
of America®

DELAWARE VALLEY

[voadv.org](http://voadv.org)



## **Volunteers of America Delaware Valley**

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**voadv.org**

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*We provide direct,  
immediate services  
to all those who seek  
our assistance.*



Daniel L. Lombardo, President and CEO

# **We Give Hope to Thousands of People Each Year Throughout the Delaware Valley**

Volunteers of America Delaware Valley (VOADV) is a non-profit social service agency that has been providing essential services to vulnerable individuals and communities since 1896. Headquartered in the city of Camden, New Jersey, VOADV is characterized by our diverse programs and specialized assistance. Our team of more than 400 qualified, mission-driven professionals work tirelessly on behalf of their clients to provide a wide variety of direct, immediate services with compassion, professionalism and care.

Each year, VOADV serves more than 13,000 individuals throughout the central and southern New Jersey and Philadelphia region and operates more than 40 high quality, outcome-driven programs. Each of our programs are designed to assist our communities' most vulnerable populations – individuals or families experiencing homelessness and/or in need of affordable housing, veterans, individuals returning to society from the criminal justice system, victims of human trafficking, individuals in need of assistance with addiction, traumatic brain injury and/or intellectual disabilities and more.

Today, Volunteers of America is one of the largest and most comprehensive human service agencies in the United States. With affiliates across forty-six (46) states, Volunteers of America collectively serves more than one million people each year across the nation.

# HOMELESS SERVICES

We understand housing is more than just shelter-  
housing is central to establishing the stability one  
needs to survive and thrive.



## Agape House

### ***Emergency housing for adults and families***

A 53-bed program providing emergency housing and case management services to single adults and families experiencing homelessness.

**Location:** 122-128 E. Main Street  
Somerville, NJ 08876

**Phone:** 908-707-9753

**Eligibility:** Single adults and families who are experiencing homelessness.

## Aletha R. Wright “Vision of Hope” Center

### ***Emergency housing for single men***

A 69-bed program providing emergency housing to single, adult men experiencing homelessness.

**Location:** 271 Atlantic Avenue  
Camden, NJ 08104

**Phone:** 856-966-0909

**Eligibility:** Single adult males who are experiencing homelessness.

## Amani House

### ***Transitional housing for single men***

A 25-bed transitional housing program for single, adult men experiencing homelessness that provides supportive services to promote growth for independent living.

**Location:** 518-520 Martin Luther King Boulevard  
Trenton, NJ 08618

**Phone:** 609-393-3168

**Eligibility:** Single adult males who are experiencing homelessness.

# HOMELESS SERVICES

## Anna M. Sample Complex

### *Emergency housing for women and families*

A 93-bed program providing emergency housing to single women and families experiencing homelessness.

**Location:** 408-416 Line Street  
Camden, NJ 08103

**Phone:** 856-963-0430

**Eligibility:** Single women and families who are experiencing homelessness.

## Eleanor Corbett House

### *Emergency housing for women and families*

A 54-bed program providing emergency housing and case management services to single women and families experiencing homelessness.

**Location:** 355 Union Street  
Glassboro, NJ 08028

**Phone:** 856-881-5550

**Eligibility:** Single women and families who are experiencing homelessness.

## Home For The Brave

### *Transitional housing for veterans*

A 30-bed low demand, transitional housing program for single male veterans experiencing homelessness.

**Location:** 271 Atlantic Avenue  
Camden, NJ 08104

**Phone:** 856-966-0909

**Eligibility:** Veterans experiencing homelessness who are eligible for VA medical benefits, and are hard-to-reach and hard-to-engage due to severe mental illness and/or substance use disorders.





## Navigator Program

### **Outreach and service linkage**

An outreach and rapid response program to assist individuals experiencing homelessness with housing, identification, transportation, treatment placement and more.

**Locations:** *Atlantic County*  
26 S. Pennsylvania Avenue  
Atlantic City, NJ 08024

*Mercer County*  
226 W. State Street  
Trenton, NJ 08608

*Camden County*  
1812 Federal Street  
Camden, NJ 08105

*Tri-County*  
60 E. Commerce Street  
Bridgeton, NJ 08302

**Phone:** *Atlantic County:* 609-541-2806  
*Mercer County:* 609-337-7097  
*Camden County:* 856-671-6101  
*Tri-County:* 856-716-2212

**Eligibility:** Persons experiencing homelessness, unstably housed or in crisis from Atlantic, Burlington, Cape May, Camden, Cumberland, Gloucester, Salem and Mercer counties.

# PERMANENT HOUSING

We are a leading provider of quality, affordable housing.



## Brittin Village

### ***Affordable housing for families and veterans***

A 66-unit affordable housing community for income-qualified families, with units specifically designated for veterans.

**Location:** 3911 Federal Street  
Pennsauken, NJ 08110

**Phone:** 856-363-3569

**Eligibility:** Income-qualified families and qualified veterans.

## Centerton Village

### ***Affordable workforce housing***

A 103-unit affordable housing community for income-qualified families, with units specifically designated for veterans.

**Location:** 101 Centerton Road  
Mt. Laurel, NJ 08054

**Phone:** 856-446-3400

**Eligibility:** Income-qualified families and qualified veterans.

## Homestead at Harmony

### ***Affordable housing for seniors***

Affordable senior housing with a full-time Service Coordinator to enhance community living.

**Location:** 400 Harmony Road  
Gibbstown, NJ 08027

**Phone:** 856-224-8613

**Eligibility:** Income-qualified seniors ages 62 and over.

# PERMANENT HOUSING

## Lofts at 2601

### *Housing with supportive services*

A permanent housing program that provides supportive services to individuals who are experiencing homelessness and are income-qualified.

**Location:** 2601 N. Broad Street  
Philadelphia, PA 19132

**Phone:** 267-479-0131

**Eligibility:** Individuals who are experiencing homelessness with a qualifying disability.

## Lindenwold Towers

### *Affordable housing for seniors*

Affordable senior housing with a full-time Service Coordinator to enhance community living.

**Location:** 611 S. Emerson Avenue  
Lindenwold, NJ 08021

**Phone:** 856-783-1112

**Eligibility:** Income-qualified seniors ages 62 and over.

## Waterfront Village

### *Affordable housing for seniors and veterans*

A 70-unit affordable housing community for income-qualified seniors, with units specifically designated for veterans.

**Location:** 100 Maud Booth Court  
Bordentown, NJ 08505

**Phone:** 609-456-0566

**Eligibility:** Income-qualified seniors ages 55 and over and qualified veterans.

# SUPPORTIVE HOUSING

We operate specialized housing programs, offering an array of supportive services to address each person's individual needs.

# SUPPORTIVE HOUSING

## Camden County Supportive Housing

**Permanent housing assistance**    **Location:** Scattered sites

A shared housing program that offers supportive services.

**Phone:** 856-854-4660

**Eligibility:** Adults with proof of chronic homelessness as defined by HUD and a qualifying disability.

## Chance II Supportive Housing

**Housing with supportive services**

**Location:** 35 Somerset Street  
Somerville, NJ 08876

A subsidized housing program that offers supportive services.

**Phone:** 908-526-7202

**Eligibility:** Income-qualified individuals currently or formerly experiencing homelessness with a qualifying disability.

## Christine's Corner

**Housing with supportive services**

**Location:** 650-652 State Street  
Camden, NJ 08102

A subsidized housing program that offers supportive services.

**Phone:** 856-854-4660

**Eligibility:** Income-qualified individuals with proof of chronic homelessness as defined by HUD and a qualifying disability.



## Hanover Street

### ***Housing with supportive services***

A permanent housing program that provides supportive services to individuals who are experiencing homelessness and are income-qualified.

**Location:** 210 E. Hanover Street  
Trenton, NJ 08608

**Phone:** 856-854-4660

**Eligibility:** Individuals who were experiencing homelessness and are income-qualified.

## Housing First

### ***Subsidized housing assistance***

A subsidized housing program that offers supportive services.

**Location:** Scattered sites (Camden County)

**Phone:** 856-854-4660

**Eligibility:** Adults with proof of chronic homelessness as defined by HUD and a qualifying disability.

## Leaven House, Casa Rainbow & Helen Smith Communities

### ***Single room occupancy***

An affordable housing program for individuals who are experiencing homelessness and are income-qualified.

**Location:** 638-648 State Street  
Camden, NJ 08102

**Phone:** 856-225-1491

**Eligibility:** Individuals who are currently or formerly experiencing homelessness and are income-qualified.

# SUPPORTIVE HOUSING

## Moving Forward Southern NJ

**Permanent housing assistance** **Location:** Scattered sites (Cape May/Cumberland/Gloucester counties)

A subsidized housing program that offers supportive services.

**Phone:** 856-854-4660

**Eligibility:** Adults with proof of chronic homelessness as defined by HUD and a qualifying disability, who are residing in Cape May, Cumberland, or Gloucester counties.

## Moving Forward Camden

**Permanent housing assistance** **Location:** Scattered sites (Camden County)

A subsidized housing program that offers supportive services.

**Phone:** 856-854-4660

**Eligibility:** Adults with proof of chronic homelessness as defined by HUD and a qualifying disability who are residing in Camden.



# REENTRY SERVICES

For more than 40 years, we have operated residential and community release programs for justice involved individuals.

# REENTRY SERVICES

## Addiction Treatment Program

### ***Outpatient substance abuse treatment***

**Location:** 510 Liberty Street  
Camden, NJ 08104

An appointment based care program for substance abuse treatment that provides assessment and case management services to adult men and women.

**Phone:** 856-583-2220

**Eligibility:** Adult men and women with a history of substance use disorder.

## Addiction Treatment Program (Residential)

### ***Residential substance abuse treatment***

**Location:** 510 Liberty Street  
Camden, NJ 08104

A 72-bed residential program for adult males on parole supervision that provides substance abuse treatment and intensive reentry case management services.

**Phone:** 856-583-2220

**Eligibility:** Adult males on New Jersey State Parole supervision with a history of substance use disorder.

## Community Resource Center

### ***Services for adults on parole***

**Location:** 101 S. 17th Street  
Camden, NJ 08103

A center for adults on parole that provides referrals for substance abuse treatment and mental health treatment, as well as employment services and transitional housing.

**Phone:** 856-963-7972

**Eligibility:** Adult men and women on New Jersey State Parole supervision.



## Family Violence Prevention Program

### **Batterer Intervention Program**

A comprehensive treatment program for those individuals who engage in domestic violence that provides evidence-based treatment and intervention, counseling and accountability support services.

**Locations:**

*Burlington County*

200 Campbell Drive, Suite 103  
Willingboro, NJ 08046

*Camden County*

101 S. 17th Street, Camden, NJ 08103

**Phone:** *Burlington County:* 609-699-1623  
*Camden County:* 856-665-2068

**Eligibility:** Adults with a pattern of domestic violence against an intimate partner.

## Fletcher House

### **Residential community release for men**

An 84-bed residential community release program for men that provides case management and discharge planning, job readiness training, cognitive skills training and more.

**Location:** 517 Penn Street  
Camden, NJ 08102

**Phone:** 856-964-5100

**Eligibility:** Adult men on inmate full-minimum status within 24 months of parole eligibility.

# REENTRY SERVICES

## Garrett House

### ***Residential community release for women***

A 42-bed residential community release program for women that provides work-release, case management, job readiness training, cognitive skills training, substance abuse treatment and more.

**Location:** 509 Cooper Street  
Camden, NJ 08102

**Phone:** 856-964-6966

**Eligibility:** Adult women on inmate full-minimum status within 24 months of parole eligibility.

## Hope Hall

### ***Residential community release for men***

A 175-bed residential community release program for men that provides case management and discharge planning, job readiness training, cognitive skills training and more.

**Location:** 676 Fairview Street  
Camden, NJ 08104

**Phone:** 856-963-6166

**Eligibility:** Adult men on inmate full-minimum status within 24 months of parole eligibility.

## **PROMISE** *(Program for Returning Offenders with Mental Illness Safely and Effectively)*

### ***Residential mental health treatment for men***

Residential mental health and substance abuse treatment for adult men on parole supervision that offers transitional and supportive housing upon program completion for those at risk of homelessness.

**Location:** 510 Liberty Street  
Camden, NJ 08104

**Phone:** 856-583-2220

**Eligibility:** Adult males on New Jersey State Parole Board supervision with a history of co-occurring mental health and substance use disorders.



## **PROMISE** (*Program for Returning Offenders with Mental Illness Safely and Effectively*)

### **Residential mental health treatment for women**

**Location:** 509 Cooper Street  
Camden, NJ 08102

Residential mental health and substance abuse treatment for adult women on parole supervision that offers transitional and supportive housing upon completion for those at risk of homelessness.

**Phone:** 856-964-6966

**Eligibility:** Adult females on New Jersey State Parole Board supervision with a history of co-occurring mental health and substance use disorders.

## **Safe Return**

### **Service linkage for individuals returning to society from incarceration**

**Locations:**

*Atlantic County*

26 S. Pennsylvania Avenue, Atlantic City, NJ 08024

*Mercer County*

226 W. State Street, Trenton, NJ 08608

*Camden County*

1812 Federal Street, Camden, NJ 08105

*Tri-County*

60 E. Commerce Street, Bridgeton, NJ 08302

A reentry program that provides comprehensive services, including housing, mental health and substance abuse treatment, identification and legal assistance, case management and family reunification services, as well as employment training and placement. Case managers can meet with individuals prior to their release from incarceration upon request.

**Phone:** *Atlantic County:* 609-541-2806

*Mercer County:* 609-337-7097

*Camden County:* 856-671-6101

*Tri-County:* 856-716-2212

**Eligibility:** Individuals who have been released from local and state criminal justice facilities within the past three years and are returning to Atlantic, Burlington, Cape May, Camden, Cumberland, Gloucester, Salem and Mercer counties.

# SPECIALIZED SERVICES

Our programs provide a structured and facilitative environment for individuals who are developmentally disabled and individuals who have suffered traumatic brain injury.



## Integrated Services Supporting Independence (ISSI)

### ***Residential mental health treatment***

A 14-bed residential program for individuals diagnosed with a mental illness that provides case management, treatment, rehabilitation and reintegration into the community.

**Location:** 2601 N. Broad Street  
Philadelphia, PA 19132

**Phone:** 215-229-6434

**Eligibility:** Adult residents of Philadelphia diagnosed with an adult priority targeted mental illness who are sober for at least 9 months and can demonstrate a minimum proficiency in independent living.

## Integrated Services Supporting Independence (ISSI) Phase II

### ***Residential mental health treatment***

A continuation of ISSI services, an 8-bed residential program for individuals diagnosed with a mental illness that are ready for a less structured living environment.

**Location:** 2601 N. Broad Street  
Philadelphia, PA 19132

**Phone:** 215-229-6434

**Eligibility:** A participant of ISSI who has demonstrated ability to be more independent.

## Intellectual Disability Services

### ***Housing with supportive services***

Housing for adults with developmental disabilities that provides a variety of services, including behavioral support, assistance in developing life skills, social skills and more.

**Location:** 2001 Welsh Road  
Philadelphia, PA 19115

**Phone:** 215-633-1569

**Eligibility:** Individuals who have been diagnosed as intellectually disabled before the age of 22 and are unable to complete daily living skills or identify risk factors.

# SPECIALIZED SERVICES

## Neuro-Cognitive Disorder Program

### *Residential traumatic brain injury treatment*

Housing for adults with a traumatic brain injury that provides case management, treatment and supportive services for transitioning back to the community.

**Location:** Sacttered sites, Philadelphia

**Phone:** 856-854-4660

**Eligibility:** Individuals who have been diagnosed with a traumatic brain injury.

## Supported Independent Living

### *Housing with supportive services*

A program that provides case management and supportive services for individuals diagnosed with a mental illness who are living independently in the community.

**Location:** 5600 Rosehill Street  
Philadelphia, PA 19120

**Phone:** 215-229-6434

**Eligibility:** Individuals diagnosed with a mental illness who are able to live independently in the community with limited support.



# GIVE.HOPE.

A donation to Volunteers of America Delaware Valley helps to Give. Hope. to the more than 13,000 local individuals we assist each year through our programs and services.

## Give. Hope.

Each year, Volunteers of America Delaware Valley gives hope to more than 13,000 men, women, children and veterans. Your donation helps fuel 40 different programs throughout our communities. Your contribution helps those in need lead self-fulfilled, independent lives. Learn about the many ways you can **Give.Hope.** by supporting Volunteers of America Delaware Valley.

## Give. Resources.

Volunteers of America Delaware Valley makes donating items to any of our programs easy and safe with our centralized donation site at 235 White Horse Pike, Collingswood New Jersey. From clothing, non-perishable items and personal hygiene products to books and toys, we accept most items needed in daily life. You can tell us when you drop-off your items which program you would like them sent to, or we will be happy to direct the items to the programs in most need.

### Homewarming Kits

Hundreds of our clients are transitioned into permanent housing with the support of our programs each year. Our Homewarming Kits help these individuals, families, veterans and seniors get a head start on making their new house a home.

### Vehicle Donation

Your vehicle donation helps make a real difference in the lives of those we serve. Pick-up is free and easy, and you will get a tax deduction if you are an itemizing taxpayer. For more information or to donate please call: 833-300-5737.

## Give. Time.

At Volunteers of America Delaware Valley, we are as dedicated to volunteerism as you are. Across our programs and throughout our communities, we help you access volunteer opportunities that are the right fit for you. You can volunteer regularly at one of our shelters, or sign-up to participate when we host service days or donation drives.

## Give. Support.

Special events support the programs that benefit individuals and families experiencing homelessness, provide aid to veterans, improve access to medical care and provide client assistance. Our events allow volunteers and donors to meet our staff and gain a better understanding of programs we offer, all the while having a great time for a great cause!

### Adopt A Family

Adopt A Family is one of our most successful and most in-demand giving events. Through the help of our generous donors, we are able to bring the gift of holiday cheer to families throughout the Delaware Valley region. We have served nearly 7,000 families since launching in 2011, and we are always looking to grow to share the Season of Joy with more families.

## Give. Sustainably.

Volunteers of America Delaware Valley is fortunate to receive direct support from individuals, organizations and corporations. Your gift is an indication of your desire and commitment to make our community a better place to live. No gift is too small to make a big difference!

You can make a one-time or recurring donation that will support the organization and our many programs. You can leave a legacy for the future by including Volunteers of America Delaware Valley in your estate planning. You can also give a gift in tribute to a friend or loved one. However you choose to give, know that your gift will provide a lasting impact on the thousands of individuals in need.

**For more information on any of our giving programs, visit:**  
**[www.voadv.org/give](http://www.voadv.org/give)**



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